



Team Leader Development

Course Objectives:

This course is designed to provide team leaders with the confidence to feel comfortable in their position of responsibility in order to give effective direction and feedback, and to ultimately motivate their staff.

Who Should Attend?

Individuals who are new to the role of Team Leader or who are experienced in such a position but are struggling with using more advanced supervisory skills in an effective manner.

Duration: 1 day

Course Content:

Topics covered on this workshop include:

- Leadership style – looking at how different styles of managing influences the performance of your people
- Leadership inventory – the key areas of managing people
- Motivation and recognition
- Performance management and goal setting
- Communication skills
- Assertiveness skills
- Awareness of why others behave the way they do
- Being aware of your own responses and keeping in control
- Giving feedback – rules, techniques and practise
- Steps to successful delegation
- Developing teamwork

This workshop is highly participative involving trainer-led discussions, individual and group work, feedback and practical activities.

